



New London Public Utilities
120 Broad St
New London, CT
860-447-5222



Procedure to Install a New Water Service in WATERFORD:

1. Get a blue water service card, Application for the Water Service form, and a Waterford Plumber's and Inspection return from:
 - The Town of Waterford, Water Pollution Control Authority, 1000 Hartford Rd., Waterford, or
 - The City of New London Water Division Office at 120 Broad St. in New London, or
 - The Waterford Bldg. Inspector's Office at 15 Rope Ferry Rd. in Waterford.
2. Go to the Town of Waterford Water Pollution Control Authority (444-5886) and have them register your blue water service card. Sign your name, add., the date, write your billing address, and save the card for submission with your application package. While there, make sure there is a water main or a pre-laid service available at your address, or call the Water Division office at 447-5222 to find out.
3. Meet with your plumber to determine your water service size. (see attachment "Select Your Meter Size).
4. Give the Waterford Plumber's and Inspection Return form to your plumber. Your plumber will install the new service from your house to your property line and set up piping inside your building for a water meter. If the pipe is longer than 150 feet from the building to the street line, as laid, your plumber must install a meter pit at the street line off the road and driveway. When the service is done your plumber will fill out the plumber's return, sign it, and arrange for the work to be inspected by the Waterford Plumbing inspector. The form must be signed by the Waterford inspector.
5. Complete the Application for Service form, sign it, and forward the following completed forms to the City of New London Water office at 120 Broad Street in New London:
 - Application for Water Service
 - Waterford Plumbers and Inspection Returns form
 - Blue Service Card
 - Check for the appropriate connection fee made out to "The City of New London" The application will not be accepted unless all of the items above are included. Exceptions to this rule must be arranged in advance.
6. Once the application is accepted...
 - If your line is connected to a pre-laid service in the street:**
 - Flush the service to rid the line of stones and sand.
 - Visit or call the New London Water Division to schedule the meter installation and turn on the water.
 - For services requiring a new pipe in the street:**
 - Installation of the street portion of your service will be assigned to the field crew. New service installations are done in the order of receipt, except for bona-fide emergencies. Scheduled dates for installation are not given because weather and emergencies can cause delays. For new buildings and well transfers, it's best to schedule water service installation as early in the job as possible so as not to delay the certificate of occupancy or a closing.
 - After the line is installed, you or your plumber will flush the service to rid the line of stones and sand.
 - Visit or call the New London Water Division to schedule the meter installation and turn on the water.

PLEASE NOTE:

- New multi-family, condominiums, and duplexes must have separate domestic services from the street to each unit.
- If you have been using well water, the well must be completely disconnected prior to the use of municipal water. Where wells remain live on the property, a RPZ backflow preventer must be installed on the municipal water line and the property will be subject to cross connection control as required by state law.



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SELECT YOUR WATER METER SIZE

DOMESTIC USE:

Meter Size	Maximum GPM	Initial Connection Fee		Quarterly Customer Facility Charge	
		Non-Res	Residential	New London	Waterford
5/8"	20	\$3,545.36	\$3,545.36	\$10.65	\$13.17
3/4"	30	\$4,019.60	\$3,545.36	\$11.40	\$14.10
1"	50	\$5,118.88	\$3,545.36	\$14.44	\$17.87
1 1/2"	100	\$7,575.36	\$3,545.36	\$22.03	\$27.26
2"	160	\$13,258.96	\$3,545.36	\$31.15	\$38.55
3"	320/350*	\$19,637.28	\$3,545.36	\$48.63	\$60.15
4"	500/630*	\$32,226.48	\$3,545.36	\$72.19	\$89.29
6"	1000/1400*	\$58,951.36	\$3,545.36	\$127.64	\$157.90
8"	1600/2400*	\$90,983.36	\$3,545.36	\$192.99	\$238.71
10" or larger	5000+	\$120,210.48	\$3,545.36	\$278.83	\$344.91

*Turbine/Compound

EFFECTIVE: 7/1/2014

Meters larger than 2" must be provided and installed by the customer.

NOTE:

Most single family homes and small businesses will need only a 5/8" meter. Unusual water use such as lawn irrigation systems, Jacuzzis, more than 2 bathrooms, a long service, or low water pressure in your area may suggest a need for a larger meter. Larger minimum water bills are associated with larger meters.



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CONNECTION FEE SCHEDULE
FIRE SERVICES:

Residential Fire Services as Defined by NFPA 13 D ® (METERED)

Where no previous fire service has existed, the fee shall be based on the cost of the extra-sized meter. This fee is in addition to the domestic connection fee.

<u>Meter Size:</u>	<u>Fee:</u>
5/8"	\$0
3/4"	\$26
1"	\$74
1 1/2"	\$164
2"	\$281
3"	\$1211

EFFECTIVE: 12/29/1988

UNMETERED FIRE SERVICES:

The property owner shall pay for the entire cost of any fire service connection and he/she shall be solely responsible for its maintenance. A separate connection fee of \$3,545.36 shall be paid to the City in advance of connection.



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CONNECTION FEE SCHEDULE:

REACTIVATED SERVICES:

A reactivated service is for a new structure that is located on property where a structure which had previously received water from the city had been in existence, and it is *not necessary to change or install new service connections.*

Residential:

The connection fee for a new residential structure which is to be supplied from a reactivated service shall be the lesser of:

1. The residential connection fee, and
2. The actual cost of meters and appurtenances, plus the actual cost of installation, less the amount of any water connection fees paid previously for the water service.

Mixed Use (Residential and/or Non-Residential):

The connection fee for a new mixed use structure which is to be supplied from a reactivated service shall be the lesser of:

1. The mixed use connection fee, and
2. The actual cost of meters and appurtenances, plus the actual cost of installation, less the amount of any water connection fees paid previously for the water service.



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WATERFORD PLUMBER'S AND INSPECTION RETURN

THIS IS TO CERTIFY THAT:

1. The water service pipe from the building served to the street line at

Address: _____

Owned by: _____

Was laid with a minimum cover of 4' - 6" on date of: _____.

2. The water service is for: **Single family** _____
 Two family _____ **No. of units** _____
 Multi-family _____ **No. of units** _____
 Condominium _____ **No. of units** _____
 Other (specify) _____ **No. of units** _____

3. The service was laid with a minimum of 4' - 6" and the service pipe is _____ "K" copper tubing with flared or compression fittings. (All water service pipes must be "K" copper tube or ductile iron and minimum service size is 3/4".)

4. In conformance with Connecticut's Public Health Code, the water service pipe from the building served to the street line is located 10 feet or more from any part of a sewage disposal system.

5. The water service pipe was laid into the building and the required two-valve meter setting has been installed. Provisions have been made for the connection of the service pipe to the building's system, complete with all necessary fittings.

6. No cross connections exist between the City system and any other existing source of supply. If there is a live well on the property, an RPZ is installed on the municipal water service.

7. The service has been connected into a pre-laid street connection. **YES** **NO**

8. A meter pit has been installed. (Where the length of pipe needed to reach from the street line to the place where the service line enters the building's foundation exceeds 150 feet, a meter pit must be placed at the street line at the owner's expense.) **YES** **NO**

Signed: _____
 Licensed Plumber

Class of License P-	License Number	Expiration Date
_____	_____	_____

NOTE: Plumber must hold one of the following classes of license and it must be appropriate for the type of work performed:

- P-1 Contractor's license unlimited
- P-3 Contractor's license limited to residential and light commercial
- P-7 Limited to work outside structure

8. A certificate of occupancy was issued for this building prior to 7/1/87. **YES** **NO**

Date of Inspection: _____ **Signed:** _____
 Building Official; Town of Waterford

WATER WORK ORDER NO. _____



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DATE: _____

APPLICATION FOR WATER SERVICE
CITY OF NEW LONDON, CONNECTICUT

1. Service Address: _____
2. Owner(s) full name(s): _____
3. Billing Address: _____ PHONE# _____
4. Type of water service requested:
 Domestic _____ Fire _____ Residential Combined Domestic/Fire _____
5. Size of water service requested (3/4" minimum). _____
6. Size of water meter requested (5/8" minimum). See "select your meter size." _____
7. Use for water service: Residential Commercial Industrial
 Institutional Governmental
8. If service is for residential use, please indicate type: Single family Two family
 Multi-family Condominium unit Other (specify) _____
9. Does the length of pipe need to reach from the street line to where the service line enters the building's foundation exceed 150 feet? _____ (If yes, a meter pit must be placed at owner's expense.)
10. Is there an existing city water service that served this property in the past? YES NO
11. If yes, do you intend to reuse this water service? YES NO
12. Is there a well on the property? YES NO
12. This building was built on or before 7/1/87? YES NO
 or a certificate of occupancy was issued on the date of: _____

The fee that is indicated on the attached fee schedule must accompany this form.

Signature: _____ PHONE # _____

Mailing Address: _____

Please return to: City of New London
 Water Department
 120 Broad St.
 New London, CT. 06320

NOTE: A separate application is required for each service connection.